



Dear M.G. Newell Partners,

We would like to update you on M.G. Newell's response to the rapidly changing situation with COVID-19. We are committed to the safety, health and well-being of our associates, their families, our customers and our partners while taking steps to ensure business continuity.

At this time, all M.G. Newell locations will remain open and operational. We will continue to strive for a high level of service to our customers while also implementing extra precautions internally as recommended by the CDC.

- **Customer Service, Operations, Logistics, Engineering and Sales** are continuing without disruption currently. All phone lines are fully functional and will be redirected to the relevant department or associate even when working remotely.
- **Other Departments** are fully operational.
- **On-Site Customer Support** is still permitted to the extent that our associates and customers remain safe. Technology support to allow for additional virtual capabilities is available.

To date, all suppliers have communicated that their manufacturing production floors are in full capacity with no current disruptions in the supply chain. This is a fluid situation. We will continue to monitor developments around COVID-19 and will update you of any changes to our operation or supply. If there is any way that we can support you further, please contact us by phone or by email.

Sincerely,

M.G. Newell Corporation