

M. G. NEWELL CORPORATION

JOB DESCRIPTION

JOB TITLE: Field Service Technician - Calibration

DEPT: Engineering

SUPERVISOR: Controls Engineer Manager

PRIMARY PURPOSE:

The primary purpose of this position is to provide our customers with calibration services on metering equipment at the customer plant site.

JOB DUTIES:

- Perform routine field service work on a variety of electrical meters, recorders and sensors. These include level, pressure, flow, and temperature sensors.
- Calibrate metering equipment at customer locations and when in our shop. Maintain all calibration records of equipment serviced.
- Troubleshoot, investigate, and provide solutions to non-routine customer problems.
- Maintain contact with customers to schedule activities. Communicate schedule to others for coordinated activities.
- Provide technical support for inside and outside sales personnel, other associates, and customers. Provide phone support as required and available.
- Maintain all tools in proper working order. Maintain calibration standards of MG Newell equipment. Keep all calibration information properly documented and stored for easy retrieval.
- Keep assigned MG Newell service truck in good working order. Keep up with periodic maintenance. Advise Director of Engineering when major maintenance is required. Keep truck clean and looking presentable to customers.
- Stay abreast of new technology in relevant industry equipment and their applications to your field of work.
- Assist shop with other activities as time permits. This may include panel building, making pick ups and deliveries, and other work as assigned.

REQUIRED SKILLS, EDUCATION AND REQUIREMENTS:

Education: Minimum high school degree or equivalent. Post high school technical training in electronics or process instrumentation at accredited community college or specialty educational institute preferred. Technician licensing most desired.

Skills/Experience: Minimum 3 years experience in process instrument maintenance or calibration. Preferred experience in an industrial environment. Desired experience with common process instruments and sensors (e.g., flow, pressure, level, temperature). Comfortable in using computers for testing and document handling.

Travel: May be out of office traveling to Customer sites 50% to 60% of time. Some will require overnight travel. Some travel will be local and not require an out of town trip.

M. G. Newell Corporation has been in business for over a century providing sanitary process components and integrated process systems to the food, dairy, citrus, beverage, pharmaceutical and personal care industries. With divisions in Greensboro, North Carolina; Louisville, Kentucky, and Nashville, Tennessee, our services extend to the Mid-West, MidAtlantic, and Southeastern United States.

M.G. Newell is an Equal Opportunity employer and will consider all qualified applicants for employment without regard to race, color, religion, gender, sexual orientation, gender identity, national origin, age, protected veteran status, or disability status.

Learn more at www.mgnewell.com